



Judit Ford  
17160 Gresham St.  
Sherwood Forest, CA 91325

SANTA CLARITA, CA 913

10 JAN 2019 PM 5 L



Kathy Gold

44043 Galsden Ave  
Launcester 93534-4440

93534-444043











ACCOUNT NUMBER [REDACTED]  
SERVICE FOR  
JUDIT FORD  
44043 GADSDEN AVE  
LANCASTER CA 93534-4440

DATE MAILED Dec 31, 2018 Page 1 of 2  
24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
socalgas.com

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## Account Summary

Amount of Last Bill			\$129.62
Payment Received	12/20/18	THANK YOU	- 129.62
Current Charges			+ 169.28
<b>Total Amount Due</b>			<b>\$169.28</b>

## Current Charges

Rate: GR - Residential Climate Zone: 2 Baseline Allowance: 55 Therms  
Meter Number: 04329061 (Next scheduled read date Jan 28 2019) Cycle: 19

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Billing Factor	= Total Therms
11/27/18 - 12/27/18	30	1249	1123	126	0.964	121

### GAS CHARGES

Customer Charge	30 Days x \$.16438	Amount(\$)	4.93
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Gas Service (Details below) 121 Therms

	Baseline	Over Baseline	
Therms used	55	66	
Rate/Therm	\$1.03709	\$1.36727	
Charge	\$57.04	+ \$90.24	= 147.28

**Total Gas Charges \$152.21**

### TAXES & FEES ON GAS CHARGES

	Amount(\$)
State Regulatory Fee	121 Therms x \$.00166 .20
Public Purpose Surcharge	121 Therms x \$.09402 11.38
<b>Total Taxes and Fees on Gas Charges</b>	<b>\$11.58</b>

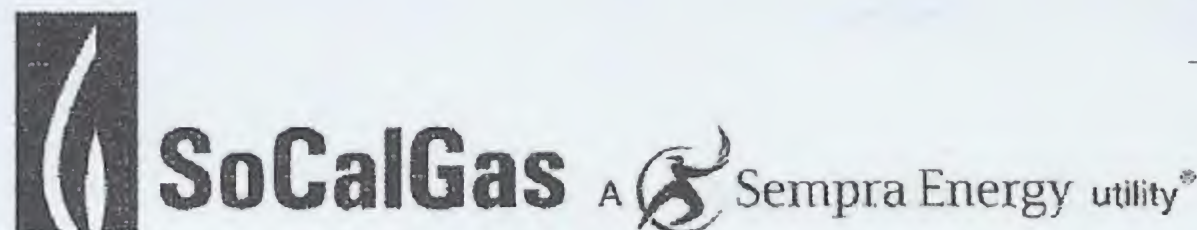
### Third Party Charges

Home Emergency Insurance Solutions: 888-302-0137 M-F 8am-5pm	
Protection Plan Charge Gas Lines 12/27/2018	5.49

**Total Third Party Charges \$5.49**

**Total Current Charges \$169.28**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)  
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS 44043 GADSDEN AVE LANCASTER CA 93534-4440

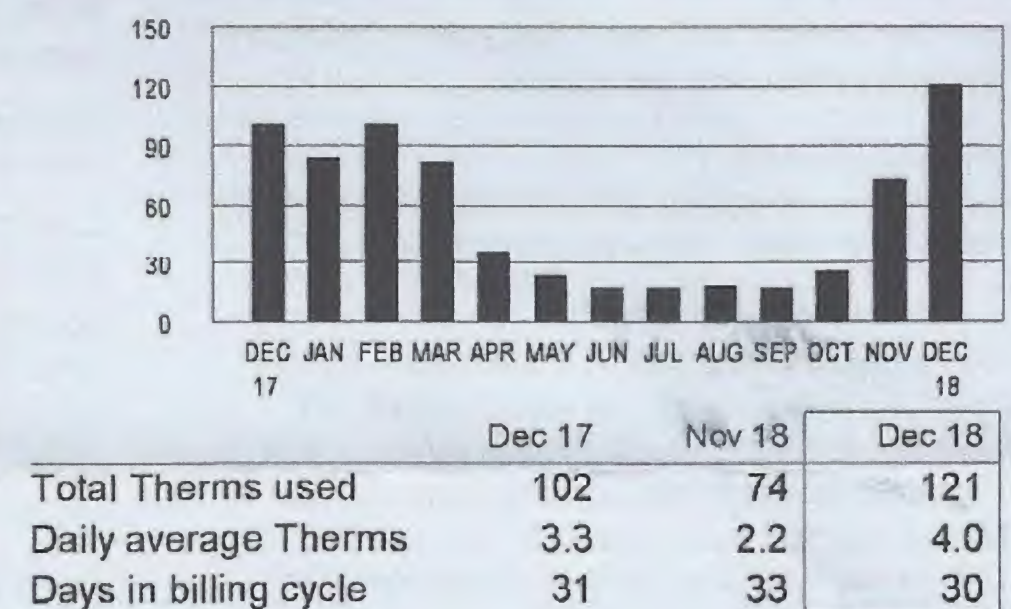
JUDIT FORD  
17160 GRESHAM ST  
SHERWOOD FOREST CA 91325-3206

Save Paper & Postage  
PAY ONLINE  
socalgas.com

ACCOUNT NUMBER [REDACTED]

DATE DUE	Jan 22, 2019
AMOUNT DUE	\$169.28

### Gas Usage History (Total Therms used)



CARE to save? Income-qualified customers may receive a 20% discount through the CARE program. Visit [socalgas.com/care](http://socalgas.com/care) for details.

¿Quiere ahorrar? El programa CARE ofrece un 20% de descuento en la factura mensual a clientes elegibles. Visite [socalgas.com/careparami](http://socalgas.com/careparami) para más información.

SoCalGas' gas commodity cost per therm for your billing period:  
Dec. .... \$.50314 Nov. .... \$.35980

DATE DUE	Jan 22, 2019
AMOUNT DUE	\$169.28

Please enter amount enclosed.

\$

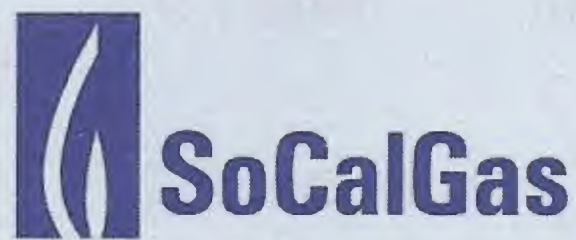
Write account number on check and make payable to SoCalGas.

SoCalGas  
PO BOX C  
MONTEREY PARK CA 91756-5111

CY 19 4389 5550







A Sempra Energy utility®

ACCOUNT NUMBER

DATE DUE

Jan 22, 2019

AMOUNT DUE

\$169.28

DATE MAILED Dec 31, 2018

Page 2 of 2

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## SoCalGas

### Policies and Notices

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. *If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.*

**Closing your Gas Service** - We require two (2) working days and access to the meter to close your gas service.

### Information about Deposits

**Amount of Deposit** - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

**Return of Deposit/Interest on Deposit** - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

**Public Utilities Commission Notice** - Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it

appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after SoCalGas notifies you of your right to do so, SoCalGas may discontinue your service for non-payment.

### Billing Term Definitions

**Baseline** - Amount of gas billed at the lowest residential rate.

**Billing Factor** - Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** - Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** - Cost of gas purchased by SoCalGas on behalf of its customers.

**Payment Due Date** - Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

**Rate** - Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of SoCalGas or at socalgas.com

**State Regulatory Fee** - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** - Standard unit of measuring heat energy.

**Utility Users' Tax** - Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require SoCalGas to collect this Utilities Users' Tax for them.

### Other Important Phone Numbers



For the following, call  
Monday - Friday, 8am-5pm:

粵語 電話 Cantonese **1-800-427-1420**

한국어 전화 Korean **1-800-427-0471**

國語 電話 Mandarin **1-800-427-1429**

NÓI TIẾNG VIỆT Vietnamese **1-800-427-0478**

**Self Service Options** available 24

hours a day, 7 days a week **1-800-772-5050**

For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm **8-1-1**

### Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit socalgas.com

**Pay by Phone:** Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park, CA 91756

**ATM/Debit/Credit Card or Electronic Check:** You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit socalgas.com.

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit socalgas.com.

## SoCalGas Payment Locations

**Authorize Payment Agencies** - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 333 E. Main St. Suite J  
Anaheim, 716 S. State College Blvd.  
Banning, 60 E. Ramsey St. #A  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 341 S. Lincoln Ave. #A  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 919 S. Central Ave. #B  
Hanford, 321 N. Dooty St., Suite B  
Hemet, 527 N. San Jacinto St.

Hollywood, 1811 Hillhurst Ave.  
Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, 3739 Crenshaw Blvd. #C  
Los Angeles, 4619 S. Central Ave.  
Los Angeles, 2522 N. Daly St.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 1640 E. Gonzales Rd.  
Pasadena, 1214 E. Green St. #102  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 7000 Indiana Ave. #105

San Bernardino,  
1136 N. Mount Vernon Ave. #305  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 2240 Emily St. Suite 140  
San Pedro, 1851 N. Gaffey St. Suite A  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Springs, 11516 Telegraph Rd.  
Santa Maria, 550 E. Betteravia Rd. Suite B  
South Gate, 3530 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

### Drop Box Location

Burbank, Public Service Department, 164 W. Magnolia

**SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.**





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A  Semptra Energy utility®

Save time, postage  
and paper. Sign up for  
paperless billing and  
payments with  
My Account at  
[socalgas.com/register](http://socalgas.com/register)







Save time, postage and paper by switching to paperless billing  
and payments with My Account. Enroll at [socalgas.com/register](https://socalgas.com/register)

**PLEASE**

- Do not send cash.
- Do not tape or staple contents.
- Make check payable to SoCalGas.
- Make sure your check is signed.
- Send correspondence separately from your bill.
- Write your account number on your payment.
- Insert bottom portion of bill so SoCalGas' address shows in the envelope window.